



Links Digital Champions Project

Easy Read: Digital Champions Recruitment Guide

 Welcome!

Thank you for wanting to be a Digital Champion with the Links Digital Champions Project. This guide helps you understand what the project is and how to get involved.

What is Digital Exclusion?

Some people find it hard to use the internet. This is called 'digital exclusion'. It means they miss out on things that are only online.

There are 4 main reasons people are left out:








- 1** Access – No computer, phone, or internet.
- 2** Skills – They don't know how to use them.
- 3** Motivation – They don't see why it's useful.

Confidence – They are scared to try.

People who are older, have low income, a disability, or do not speak English first can find it harder to get online.

Why Getting Online Is Good

Being online helps people to:

- Talk to family and friends 
- Learn new skills or find jobs  
- Stay healthy and find information  
- Save money by shopping or paying bills online
 





What Do Digital Champions Do?

Digital Champions help others learn about the internet and how to use it safely.

You don't need to be an expert! If you like helping people and know a bit about computers, you can make a big difference.






You can help by:

- Showing people how to send emails 

- Helping with video calls (Zoom, Skype)  
- Teaching how to find things online 
- Explaining how to stay safe online 








Why Be a Digital Champion?

You will:

- Meet new people 
- Help others feel confident 
- Learn new skills 
- Build confidence 
- Add experience to your CV 
- Help your community 

What Skills You Need






You should be:

- Friendly and patient 
- Good at listening  and explaining 
- Able to use a computer or phone  
- Able to send emails  and fill in forms 

- Willing to help others 🙌
- Confident with people from different backgrounds 🌍

What Happens Next

If you want to be a Digital Champion:

- 1** Fill in an application form online 
- 2** Give a reference (friend, teacher, or colleague) 
- 3** Have a chat with a team member 
- 4** We will check your reference 
- 5** Sign the volunteer agreement and start training 

You will not work alone with anyone, and you don't need a DBS check.

Volunteering and Benefits





If you get benefits, you can still volunteer. Tell your Job Centre about your volunteering. Learn more at www.gov.uk/guidance/volunteering-and-claiming-benefits.

Volunteer Handbook

You will get a pack with more information about your role, training, safety, and support.

Useful Websites

You can learn more from:

- Learn My Way 
- Digital Unite 
- The Good Things Foundation 
- NHS Digital 

Thank you for helping others get online!  